



THE COUNTY OF CHESTER



COMMISSIONERS
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DEPARTMENT OF EMERGENCY SERVICES
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TO:

Chester County Police Chiefs
Chester County Fire Chiefs
Chester County Ambulance Captains
Chester County Sheriffs
Chester County Detectives
Chester County Prison
Chester County Parks
Chester County Health Department
Chester County Adult Probation
Chester County Coroner
Chester County Domestic Relation
Chester County Fire Marshall
Chester County Emergency Management Coordinators

FROM: John Cocchi
Assistant Deputy Director for 9-1-1 Technology

RE: Second Touch Radio Programming

Harris crews have completed the installation of mobile radios throughout Chester County and are preparing to begin the 2nd touch programming update. A representative from SSC will be in contact with your agencies shortly to begin the scheduling process. When programming crews are at your agency they will need access to all mobile and portable radios to perform the programming update. Please make arrangements to have any radios that are typically offsite to be there on that day.

During the 2nd touch there are several mandatory items being addressed. These include: radio firmware update, correcting several minor non user function errors that have been found, menu adjustments, and scan list priority changes for Fire/EMS radios.

Several agencies have submitted requests for changes to their radio's programming. These changes will also be incorporated during the 2nd touch. Any program changes must first be approved by DES. Any request to add another agency's private talk group must be accompanied by an MOU from the chief of that agency. Talk group changes are limited to the first three zones of the radio. There are certain positions in each zone that cannot be changed;

Zone A, positions 1, 14, 15, and 16 cannot be changed.
Zone B, positions 14, 15, and 16 cannot be changed.
Zone C, positions 15 and 16 cannot be changed.

The estimated amount of time to accomplish the programming is approximately 10 minutes per radio (mobile & portable).

If your agency has identified any items that need to be adjusted in your radios, please submit these items to jcocchi@chesco.org no later than 08/12/2016.